

Getting you where you need to go!

Date: January 3, 2014
 To: Hinesburg Select Board
 From: Bill Watterson, General Manager; Meredith Birkett, Director of Service Development
 Re: 116 Commuter Service Update

Service Overview

The 116 Commuter began operating in April 2012 with CCTA and Addison County Transit Resources (ACTR) sharing operation of the route. CCTA operated trips run between Burlington and Hinesburg, while ACTR operated trips run between Burlington and Middlebury. There are a total of four round trips per day, with CCTA and ACTR each operating one AM and one PM trip.

Ridership Overview

Ridership on the 116 Commuter has remained steady since its inception with a 9% increase year-to-date in FY14 versus FY13.

FY13 Through November				FY14 Through November			
Month/Year	Monthly Total	Daily Avg.	Annual Daily Avg.	Month/Year	Monthly Total	Daily Avg.	Annual Daily Avg.
Jul-12	934	44.5	FY13 YTD Daily Avg = 43.4	Jul-13	921	41.9	FY14 YTD Daily Avg = 47.3
Aug-12	952	41.4		Aug-13	1015	46.1	
Sep-12	864	45.5		Sep-13	974	48.7	
Oct-12	1004	43.7		Oct-13	1207	52.5	
Nov-12	891	42.4		Nov-13	947	47.4	

Ridership by Community

CCTA and ACTR continue to track ridership by boarding location in order to better understand ridership patterns. For the FY14 July through November period, boardings on the 116 Commuter occurred in the following locations:

Municipality	CCTA Ons	ACTR Ons	Total Ons	% of Ons
Burlington	8.0	9.2	17.2	36.5%
S. Burlington	2.9	3.0	5.9	12.5%
Hinesburg	6.7	4.9	11.6	24.6%
Starksboro	0.0	1.3	1.3	2.8%
Bristol	0.0	4.8	4.8	10.1%
Middlebury	0.0	6.4	6.4	13.6%
Total	17.6	29.6	47.1	100.0%

Morning boarding locations offer the best insight into the town of residence of passengers, although it is not exact. While a large percent of the route's boardings occur in Burlington and South Burlington, the vast majority of Burlington boardings and about half of the South Burlington boardings occur in the evening (return trip home). Of the morning boardings, about 43% occur in Hinesburg, making it the most active morning boarding location.

