

Brooke Denis  
Lyman Meadows  
Unit K1

Trevor-

Here is a timeline of events after the water pump failed at Lyman Meadows leading to me incurring a total of \$955.00 from Falcon Plumbing to get my water issues mostly resolved almost three weeks later. I am asking the Town of Hinesburg to reimburse me the total amount I have paid to Falcon Plumbing, as all water issues and subsequent bills to repair were in direct correlation to the water pump failing on January 4th.

Thank you,  
Brooke Denis  
482-4798

Sunday January 4th, town water pump malfunctioned, water issues in all of Lyman Meadows

Tuesday January 6th, email from Property Management Associates stating water pump issues were fixed

Call to Falcon Plumbing, minimal water pressure in my condo

Wednesday January 7th, first billed visit from Falcon Plumbing \$365.00. Issue not resolved, worse than before

Call to Rocky

Eric from Hinesburg Water here January 8th or 9th to evaluate and changed water meter for new one. Issue unresolved, water left on at trickle per Eric's suggestion as "maybe the pipes are freezing" (not the issue)

Multiple calls to Property Management Associates about water issues

Rocky and Eric at Lyman Meadows multiple time from January 4th- week of January 20th.

Falcon Plumbing here multiple times (not charged) to test various theories on water issues either in neighborhood fixing problems at other units or stopping by after phone calls

Wednesday January 21st, second billed visit from Falcon Plumbing \$590.00. Issue mostly fixed, still having issues with shower pressure and severely decreased shower pressure if other faucets are turned on or toilet is flushed



**FALCON PLUMBING SERVICE, INC.**

P.O. Box 1476  
 WILLISTON, VT 05495  
 PHONE: (802) 878-0077  
 FAX: (802) 878-1680  
 www.falconplumbingvt.com

*Service That Soars*

**WORK ORDER / INVOICE**

Invest in your future...Invest in solar!

TO BROOKE DENIS  
163 LYMAN MEADOWS K-1  
HINESBURG

ATTN \_\_\_\_\_

E-MAIL \_\_\_\_\_

TERMS: UPON RECEIPT \_\_\_\_\_

DATE 7-7-15 ORDER TAKEN BY \_\_\_\_\_

PHONE \_\_\_\_\_ CUSTOMER ORDER NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

JOB LOCATION \_\_\_\_\_

JOB PHONE \_\_\_\_\_

DESCRIPTION OF WORK

#1 INSTALLED NEW SEDIMENT FILTER ON COLD WATER MAIN.

#2 ATTEMPTED TO LOCATE ISSUE WITH LOW WATER PRESSURE, ALL VALVES ARE OPEN AND PRESSURE IS LOW. SUSPECT AN ISSUE WITH METER? SUGGEST TOWN REPLACE OR CLEAN METER.

THIS PROBLEM IS A RESULT OF TOWN HAVING PROBLEMS WITH WATER SYSTEM

QTY.	MATERIAL	UNIT PRICE	AMOUNT
1 EA	PURVE PRO STANDARD WATER FILTER		150.00
2 EA	3/4" SHARK BITE/MATE 12" ADPT.		24.00
1 EA	3/4" SHARK BITE 90°		16.00
	6011 2089 3589 2300 12/15 299		
	TOTAL		190.00

LABOR	HRS	RATE	
PREP	1.25		165.00
TOTAL			165.00

WORK ORDERED BY \_\_\_\_\_

DATE ORDERED \_\_\_\_\_

DATE COMPLETED \_\_\_\_\_

CUSTOMER SIGNATURE FOR APPROVAL CUSTOMER NOT AT HOME

AUTHORIZED SIGNATURE PGB

COST SUMMARY

TOTAL LABOR	165.00
TOTAL MATERIALS	190.00
SUBTOTAL	355.00
FUEL SURCHARGE	10.00
GRAND TOTAL	365.00



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TO Brook Denis  
163 Lyman Meadows Rd  
Wilmington

ATTN \_\_\_\_\_

E-MAIL \_\_\_\_\_

TERMS: UPON RECEIPT \_\_\_\_\_

DATE 1/24/15 ORDER TAKEN BY \_\_\_\_\_

PHONE \_\_\_\_\_ CUSTOMER ORDER NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

JOB LOCATION \_\_\_\_\_

JOB PHONE \_\_\_\_\_

DESCRIPTION OF WORK

Got valves on both hot & cold line for endurance boiler so I could then boil out the coil. After all has been done, now have equal hot flow (ish) as cold and water is hot. flushed out system and

QTY.	MATERIAL	UNIT PRICE	AMOUNT
1	3/4" Combo Valve & Drain	29.-	
1	1/2" Ball Valve	16.-	
1	1/2" Boiler Drain	14.-	
	<del>misc</del> Acid	30.-	
	Pump	15.-	
	Misc	10.-	
		TOTAL	114.-

all checks ok.

LABOR	HRS	RATE	
<u>Ryan</u>	<u>1st</u>		<u>139.-</u>
<u>Additional</u>	<u>3</u>	<u>104</u>	<u>312.-</u>
		TOTAL	<u>451.-</u>

WORK ORDERED BY \_\_\_\_\_

DATE ORDERED \_\_\_\_\_

DATE COMPLETED \_\_\_\_\_

CUSTOMER SIGNATURE FOR APPROVAL Not Home

AUTHORIZED SIGNATURE [Signature]

COST SUMMARY

TOTAL LABOR	<u>451.-</u>
TOTAL MATERIALS	<u>114.-</u>
SUBTOTAL	<u>565.-</u>
FUEL SURCHARGE	<u>25.-</u>
GRAND TOTAL	<u>590.-</u>

